



# Your privacy

## Our commitment to your privacy

We respect your right to privacy and your right to view and update the personal information we hold about you. We are committed to protecting your privacy when you visit our site or contact us in any way.

We will only deal with your personal information in accordance with the Privacy Act 1993 and this privacy policy.

## Your personal information

### Collecting your personal information

If you access any of our services (including supporting our campaigns, contacting us with a Consumer Trusted business enquiry or signing up for our newsletters), you will need to provide us with some or all of the following personal information:

- Your name.
- Your email address.
- Your residential or postal address.
- Your business name

Collectively, this is known as your "personal information".

### Using your personal information

We collect and use your personal information to:

- Provide you with the products and services you sign up for.
- Administer your membership or digital pass access efficiently.
- Conduct market research surveys: if you opt-in to receive Jet Black Fan Systems surveys – we will contact you by email to invite you to participate.
- Tell you about our new products and services: for example, if you are opted-in to email marketing communications we may email you to let you know about new content you may be interested in.

### Changing your personal information

You have the right to view and change any personal information we hold about you at any time.

Jet Black Fan Systems members and digital pass holders can do this by emailing [info@jetblackfans.co.nz](mailto:info@jetblackfans.co.nz)

## Disclosing your personal information

We will not sell or rent your personal information to any third party. But we will share your contact information with trusted third parties that work on our behalf to distribute our email or print communications.

These companies will only use your personal information in accordance with the Privacy Act (or equivalent overseas legislation) and this privacy policy and will never share or on-sell any information that they hold on behalf of Jet Black Fan Systems.

## Contacting you

We may contact you to:

- Clarify details about your membership or digital access.
- Respond to any enquiries you make.
- Provide any information necessary for the operation and security of our site.

If you are a member we may also contact you to advise of changes to our terms and conditions, services or new products or promotions.

## Email communications

All new members will be signed up to automatically receive email marketing communications. You can choose to remove yourself from email marketing communications by following the "unsubscribe" prompt at the bottom of each email .

## Links to other websites

Our websites provide links to other websites when we consider you may be interested in the contents of those sites. We do not endorse any third party sites or their content and we have no control over the conduct of the companies or organisations operating those sites.

Before you disclose any personal information to another site, we advise you to check its terms and conditions, including its privacy and security policies.

## More information

# Complaints

Jet Black Fan Systems is committed to dealing quickly and appropriately with any privacy complaints.

If you are concerned this privacy policy may have been breached or your privacy has been compromised, please email us immediately on [info@jetblackfans.co.nz](mailto:info@jetblackfans.co.nz)

For more information on privacy see the [Privacy Commissioner's website](#).